

## **OIL SERVICE AGREEMENT PLAN**

### ***“COMFORT YOU CAN COUNT ON”***

Our Service Agreement is a great way for you to have peace of mind and security knowing that your heating system is working properly and efficiently at all times. Once yearly, a fully-trained heating technician will clean and tune your unit as well as inspect and review your heating system by following our detailed annual checklist to insure it is working at its maximum efficiency. Specific steps taken at this time, are as follows:

Cleaning of furnace or boiler	Cleaning of smoke pipe
Cleaning of burner and nozzle assembly	Check controls for proper operation
Adjust flame and draft with instruments for maximum efficiency	Oil all motors

\*We will also put an additive in the oil tank to treat and protect the fuel system during your cleaning. This additive will be billed and is not covered by this contract.

In addition we will repair or replace during the contract year if necessary, any of the following parts that may become defective during normal use and will cover all labor charges associated with the items listed below.

#### **Basic Plan:**

Air filters (1 set at time of cleaning)	Burner Pump	Fuses
Aquastat	Burner Relay	Nozzle
Blower Belt	Cad Cell	Oil Filter
Blower Motor	Circulator Coupling	Oil Strainer
Burner Fan (non a/c related)	Circulator Motor (1 only)	Oil Valve
Burner coupling	Draft Regulator (up to 7 inch)	Pressure Trol
Burner Motor	Electrodes	Service Switch
Standard Thermostat ( 1 not clock type)	Fan & Limit control	Smoke Pipe (up to 7 inch)
	Thermal Switch	Low Water Cutoff (switch only)
	Transformer	

#### **With Water Parts Option:**

For customers wishing to cover water related parts and labor, we offer the same coverage as described above in addition to the following parts:

Air vent (Not Spirovents)	Circulator relay	Mixing valve
Boiler relief valve (30 lbs)	Expansion tank	Flo check
Circulator bearing assembly	Zone valve (1 only)	Back flow valve
Low water cut off	Pressure reducing valve	

#### **Oil Fired Water Heater:**

(This option can only be purchased in conjunction with our Basic Service Agreement.)

For those customers wishing to cover oil fired water heater's and labor, we cover the following:

Burner fan	Electrodes	Burner pump	Smoke pipe
Burner coupling	Nozzle	Oil strainer	Cad cell
Burner motor	Oil filter	Burner relay	Thermal switch
Draft regulator	Transformer		

**Exclusions:**

The Murray Oil Service Agreement Plan does not cover items and associated labor that are not listed above, for example:

1. Boiler sections, heat exchanger and combustion chamber
2. Power venters & draft inducers
3. Any add on units such as wood
4. Oil tanks, gauges and supply lines
5. We do not cover additives that are put into your oil tank during service.

**Terms and Conditions:**

This agreement does not cover parts, labor, loss or damage due to frozen heating systems and or pipes, fire, flood, lightning, acts of God, electrical interruption, turned off switches, or lack of fuel ( if you are not on automatic delivery). This agreement does not cover units that have or have had antifreeze in it's system.

1. This plan covers a period of one (1) year from the renewal date.
2. Equipment is subject to inspection before acceptance of the contract.
3. Either party may terminate this agreement by written notice at least 30 days prior to the renewal date.
4. Fuel flow problems arising out of outside storage of fuels are not covered under this plan.
5. The entire year's fuel supply must be purchased from MURRAY OIL COMPANY.
6. The agreement will automatically terminate without refund if anyone other than MURRAY OIL COMPANY renders service to the burner and equipment.
7. While we are equipped to provide emergency service to you, we will not be liable for any delay or failure to supply service, material or labor because of conditions beyond our reasonable control. In no event shall we be liable for any consequential or incidental damages or injury of any kind or description, including personal injury.
8. All of the contact plans allow coverage during normal working hours which are Monday thru Friday from 7:30 A.M. to 3:00 P.M. After hours service calls apply to "no heat" situations only. Other system malfunctions that do not cause the main heating system to malfunction will not be covered during non business hours. Standard billing rates will apply in these situations. We will cover all "no heat" calls if they apply to this contract regardless of the time of dispatch.
9. The plan may be transferable upon the sale of property and may require a re-inspection with the new owner.
10. For continuous coverage, this contract must be paid for by the renewal date. The plan year begins July 1st and runs through June 30th.

**Plan Selection(please check one) and Payment Options(please check one):**

**\*\*NOTE: The option you chose last year has been highlighted. 11 Month payment option is only available if you are already enrolled in a Budget plan for oil or propane.**

	<b>Paid in full</b>	<b>11 month payment</b>
<input type="checkbox"/> Basic Service Agreement price:	<input type="checkbox"/> \$229.00	<input type="checkbox"/> \$21.00
<input type="checkbox"/> Water option plan price:	<input type="checkbox"/> \$259.00	<input type="checkbox"/> \$24.00
<input type="checkbox"/> Water Heater Coverage price:	<input type="checkbox"/> \$129.00	<input type="checkbox"/> \$12.00 heater only

**\*\*\*ADD OUR OIL TANK PROTECTION PLAN FOR JUST \$19.95\*\*\***

**\*\*\*TAKE ADVANTAGE OF A \$20.00 DISCOUNT FOR MORE THAN ONE OIL OR PROPANE SERVICE PLAN\*\*\*  
\*\*\*IF YOU HAVE PROPANE EQUIPMENT CHECK ON OUR PROPANE EQUIPMENT SERVICE CONTACTS\*\*\***

**Customer's Signature: \_\_\_\_\_ Acc# \_\_\_\_\_ Date: \_\_\_\_\_**

**EMAIL: \_\_\_\_\_**

**Please return a signed copy to us along with payment. We will email you a copy of your signed contract or mail a copy upon request.**